https://www.truckertools.com/loadTrackAdmin/#/app/dashboard

User is: tracking@directexpedite.com

Password is: Admin!8789

Log in to the system
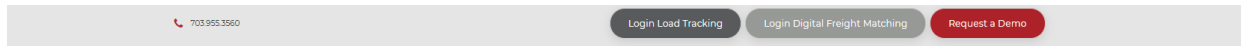
Your screen will open with all loads being tracked on the left side. At the top of the screen, you will see "Yet to Start" "Running Late" "Tracking Interrupted" (You can click on them to see the loads) At the bottom you see bubble trucks with different colors – these also show you on map where truck is and if late on time etc.

You can search a load number if you only want to see one load using the search on left and hit enter. You will see only the load you searched. Click on "Tracking" and the Highlighted pop up will appear. Click on "See Details" and it will take you to the load.
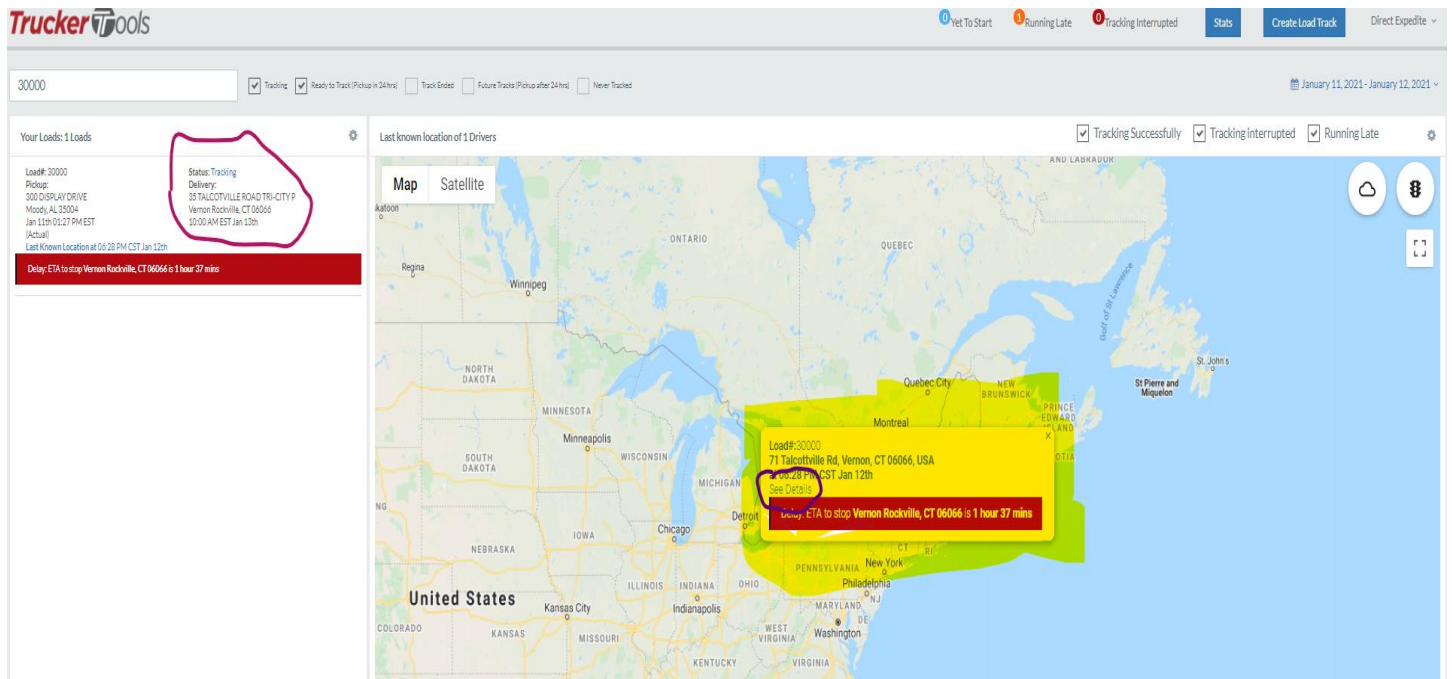
From the load screen you can see all the information about the load, see the route of the driver and more. The top left shows you created, text sent to driver, updated, driver accepted app, email sent to DEX, message sent etc.

The next box shows the load information, shipper, picked up date and time entered and departed. Same for the delivery.

The next box is to send to driver the app, the next is if the driver scanned images for load

The next is if we want to leave comments for the load. The next is if we want to have dispatch contact with email. Ops

The next is Carrier contact. The last is Broker Contact
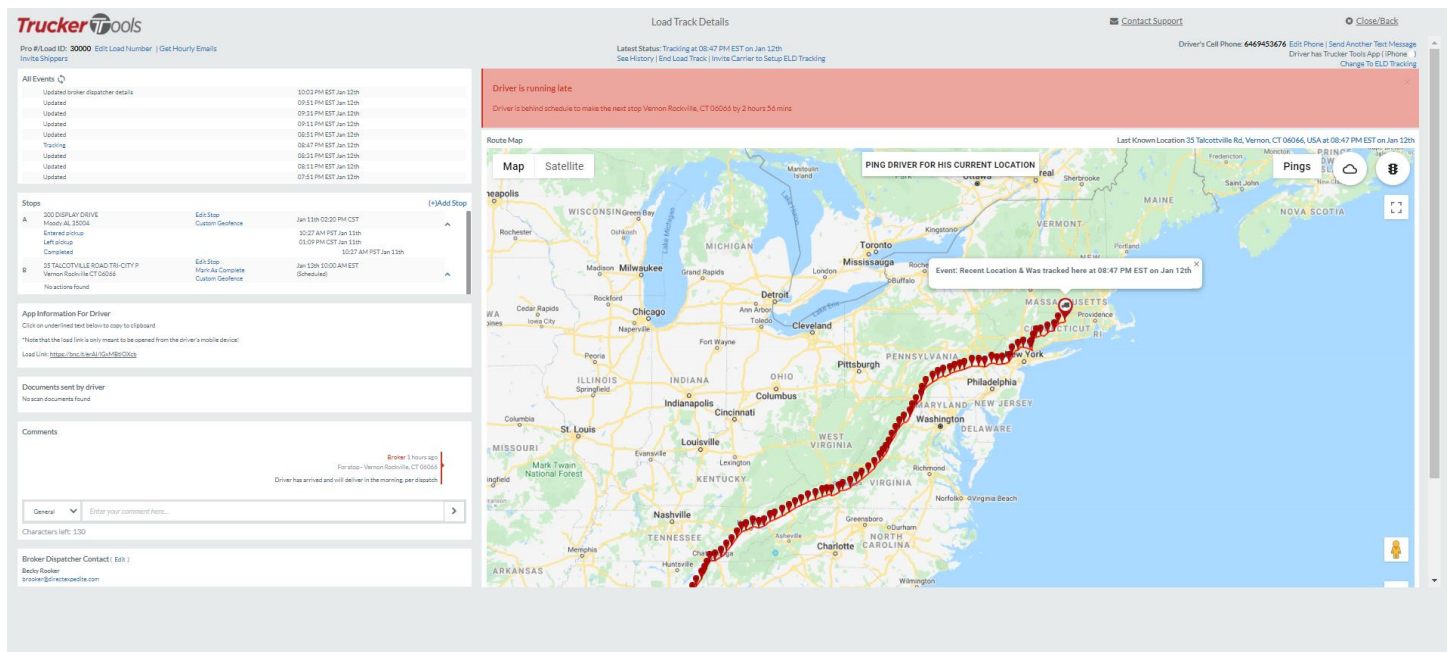
You can also go into the Pro # and change it, just incase you have to split the load.
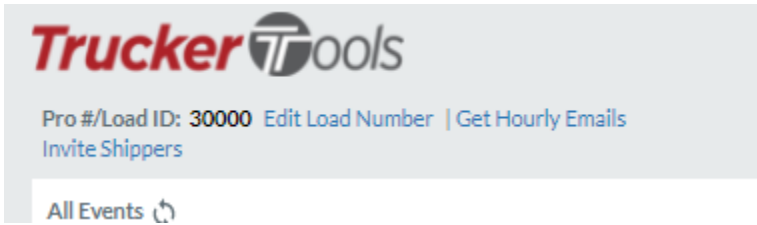
You click on the "Edit Load Number" and you can change the load #
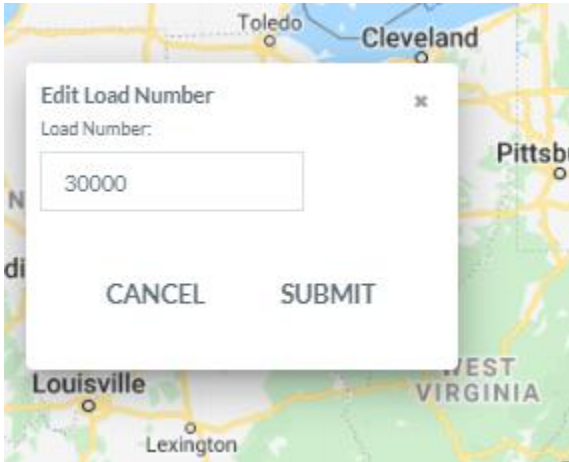
You can invite our customers to get emails on their loads. You will enter the customer reference number and then their emails, you can also add yours and hours they receive emails (1 hour) etc.

This shows the history of the load.

Load Track Details

Latest Status: Tracking at 08:47 PM EST on Jan 12th
See History | End Load Track | Invite Carrier to Setup ELD Tracking

This screen you can use to edit driver cell phone number. Click on Edit phone and you can change the number. This screen also shows Iphone or Android phone.

Driver's Cell Phone: **6469453676** Edit Phone | Send Another Text Message
Driver has Trucker Tools App (iPhone)
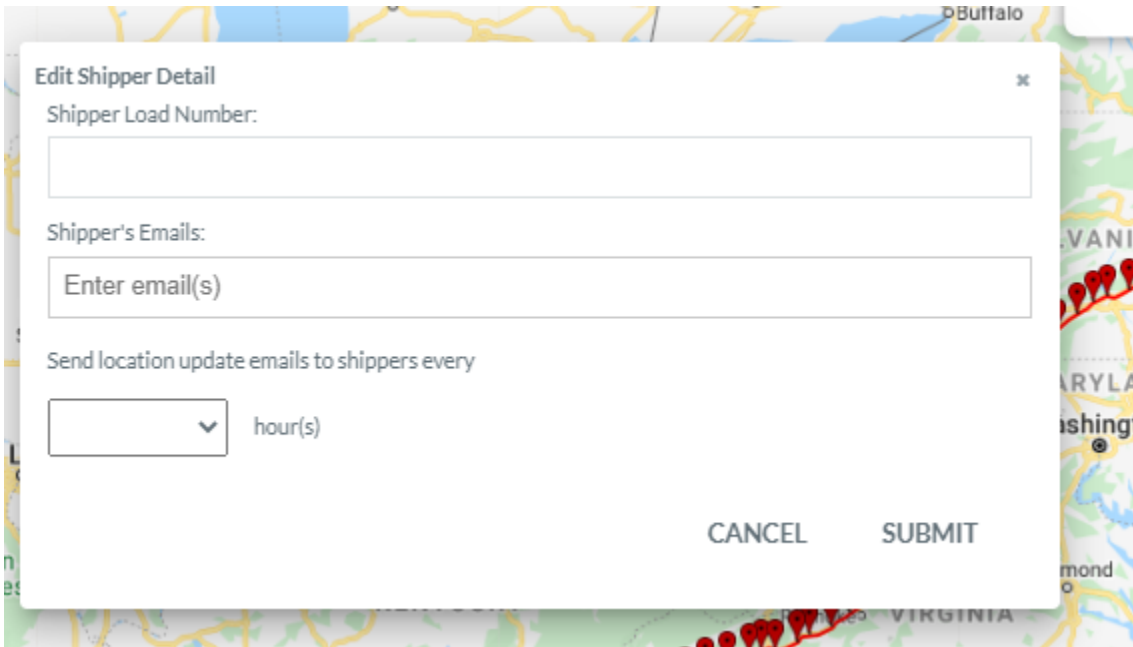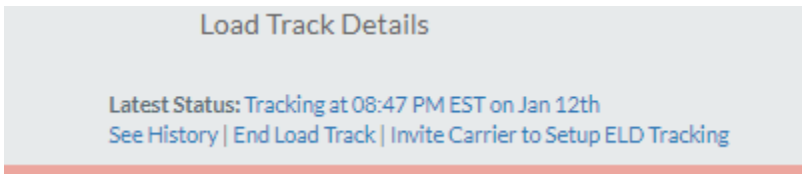Change To ELD Tracking

Edit Driver Phone Number

6469453676

The above driver number is a valid cell phone number & driver has Trucker Tools App

CANCEL   SUBMIT
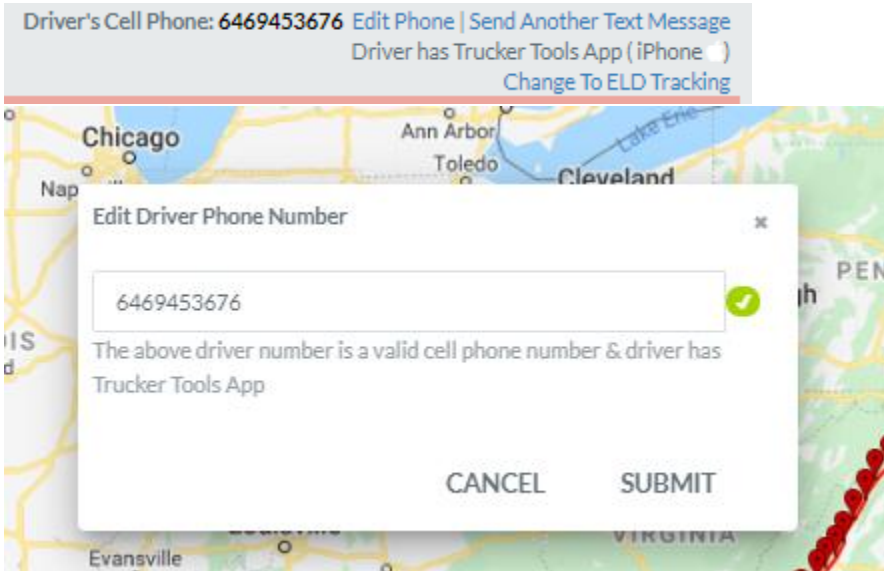
You can also send text messages to the driver

Send Text Message

Text Message To Driver:

From Direct Expedite: Please download the Trucker Tools app ASAP for Shipment Tracking – thank you

Message Template: Translate Message To: Characters left: 2

Download App   Select

CANCEL   SUBMIT
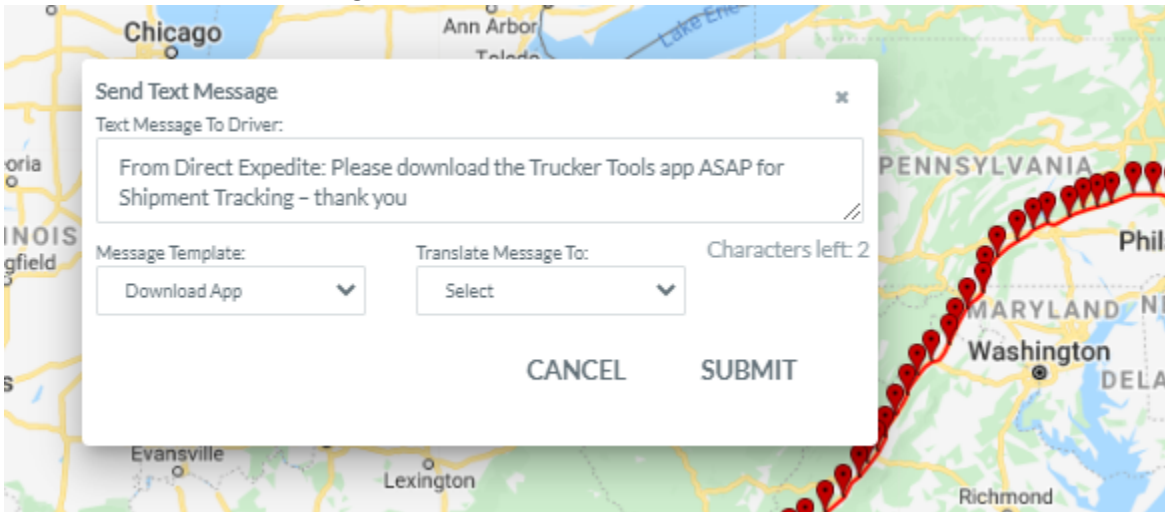
If driver has probems with app, you click contact support and fill out all information on pop up and TT will contact the driver and help them install the app and send you email when complete.

Contact Support

Contact Support

Find out if driver needs help or send a message to Load Track support for help

Your Name   Your Contact Number

[Enter Your Name]   [Enter Your Contact Number]

Your Contact Email

[Enter Your Contact Email]

Your issue:

[Type your message]

CANCEL   SUBMIT

Note: It's very important that drivers set their phone GPS settings to "Always" instead of "while using the app" so we can track them properly, if they don't know how to do it you can always reach TT customer support and they'll guide driver trough the process.

in order to the bot to work properly and set up driver in trucker tools, driver phone number should be put in here without any spaces, dashes, dots etc.

Trailer ID:	2030
Tracking No:	DAN
T.O. Phone No:	8179878824

SAVE   CANCEL